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Russ Unger will appear at the SX Bookstore with his co-authors to sign copies of Designing the Conversation: Techniques Brad Nunnally, due out in early 2013

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Sep 28, 2011 Darren Geraghty. Darren Geraghty is a visual interaction designer living in Ireland. For the past decade he has been designing digital things across a

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Russ Unger is a user experience consultant and is on the Advisory Board for the Department of Web Design and Voice of Customer; MaaS. Funnel of Opportunity; Sales

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the co- author of Designing the Conversation: Techniques for Successful Facilitation (Voices That Matter). An excerpt from a conversation/podcast, I had with Russ

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co-wrote with Dan Willis and Brad Nunnally, Designing the Conversation: Techniques for Successful Facilitation. Russ is a Senior UX Leader at GE voice and

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