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Winning the service game, by Benjamin Schneider and David E. Bowen, Boston: Harvard Business School Press, 1995

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Dr. Benjamin Schneider joined Valtera in 2003. Research Perspectives (with S. S. White; Sage Publications, 2004) and Winning the Service Game

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Benjamin Schneider is the author of Winning the Service Game (4.75 avg rating, 4 ratings, 0 reviews, published 1995), Employee Engagement (4.33 avg rating)

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Human Resource Management Volume 34, Issue 3, Article first published online: 2 NOV 2006

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Schneider, Benjamin, Susan S. White, Schneider, Benjamin and David E. Bowen (1995), Winning the Service Game. Cambridge, MA: Harvard Business School Press.

Winning the service game

Abstract. The article reviews the book Winning the Service Game, by Benjamin Schneider and David E. Bowen.

Who is benjamin schneider?

Biographical information about Benjamin Schneider People. Benjamin Schneider is an author. born in 1938 (77 years ago) written works: "Service quality", "Winning

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